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## OUR RESPONSE TO COVID-19

Amidst the uncertainty of our current national and global crisis, Beauty Inspired Concepts (BIC) wants to assure its clients that we have taken every necessary precaution to ensure sanitary procedures have been implemented on every level of business and that our wigs, hairpieces and accessories are handled with care, arrive by personal delivery and by mail securely and sanitarilly. We want you to LOVE your new look, and be confident that she is safe to wear as soon as you receive her!

Firstly, we are monitoring the health of our staff and enforcing hygenic procedures including the disinfecting of all incoming packages, shipments, supplies and regular mail.

All telephone and online orders are handled with clean disinfected hands, wrapped in clean tissue paper and packaged in our private shipping area, NOT at the post-office. All outgoing packages are sealed, labeled and secure before they are given to USPS personnel and are expedited through Priority Mail and Express Mail Services.

Personal consultations are the cornerstone of our business and remain the most personal way to explore the wonderful world of wash and wear wigs. In accordance with the current regulations regarding safe social distancing, etc., we are requiring that no more than two individuals be present at each appointment. Face masks are required to be worn and supplies and inventory will be packed according to the needs of each client specifically. Custom styling and trimming will still be offered and all shears, clips, aprons and handheld mirrors will be sanitized after each use. Consequently, we are only able to schedule one appointment per day until further notice. Please refrain from having small children or additional family members present at the consultation. We apologize for any inconvenience this causes any of you.

As a reminder, BIC does NOT sell worn, altered or previously owned merchandise. The safety of our staff and our clients is of great importance to us.

SO..."KEEP YOUR HAIR ON LADIES...YOUR WIG LADY IS STILL HERE FOR YOU!! WE WILL GET THROUGH THIS TOGETHER!"

A handwritten signature in black ink that reads 'Dawn' in a cursive, flowing script.

Dawn Michele Smith – your Wig Lady and the Beauty Inspired Concepts Team